

August 29, 2022

Subject: **Tri-Ethylene Glycol & Heavy-Ethylene Glycol (TEG, HEG)** - Force Majeure Event

Dear Valued Customer,

Per the previous letter dated August 15, 2022, Equistar Chemicals L.P. declared a force majeure event for Tri-Ethylene Glycol (TEG) and Heavy-Ethylene Glycol (HEG).

As a result of this event, for the foreseeable future, we are implementing a sales allocation for Tri-Ethylene Glycol and Heavy-Ethylene Glycol of 100% of contract maximums or contract plans, whichever is applicable. This allocation will apply for September 2022. Any subsequent allocation changes will be communicated at a later date.

Please note that during the period of allocation, customers will not be permitted to borrow ahead of their monthly amounts and unused portions of monthly amounts cannot be added to any subsequent month's amounts. Additionally, allocations are subject to third party carrier availability and other logistical infrastructure limitations, including, but not limited to, railcar, tank truck, barge/vessel, and port availability, which may impact Product availability and delivery dates. The duration of the force majeure event cannot be determined at this time and the percentage of allocation may change as new information becomes available.

As always, your account manager is available to address any questions or concerns you may have regarding this force majeure event. We value the trust you place in Equistar Chemicals, LP as a supplier and we apologize for the inconvenience this may cause you.

Thank you for your understanding and patience.

Regards,

A handwritten signature in black ink that reads "Rebecca P Pekar".

Rebecca Pekar
Marketing Manager – Ethylene Oxide & Derivatives
Equistar Chemicals, LP
LyondellBasell Industries